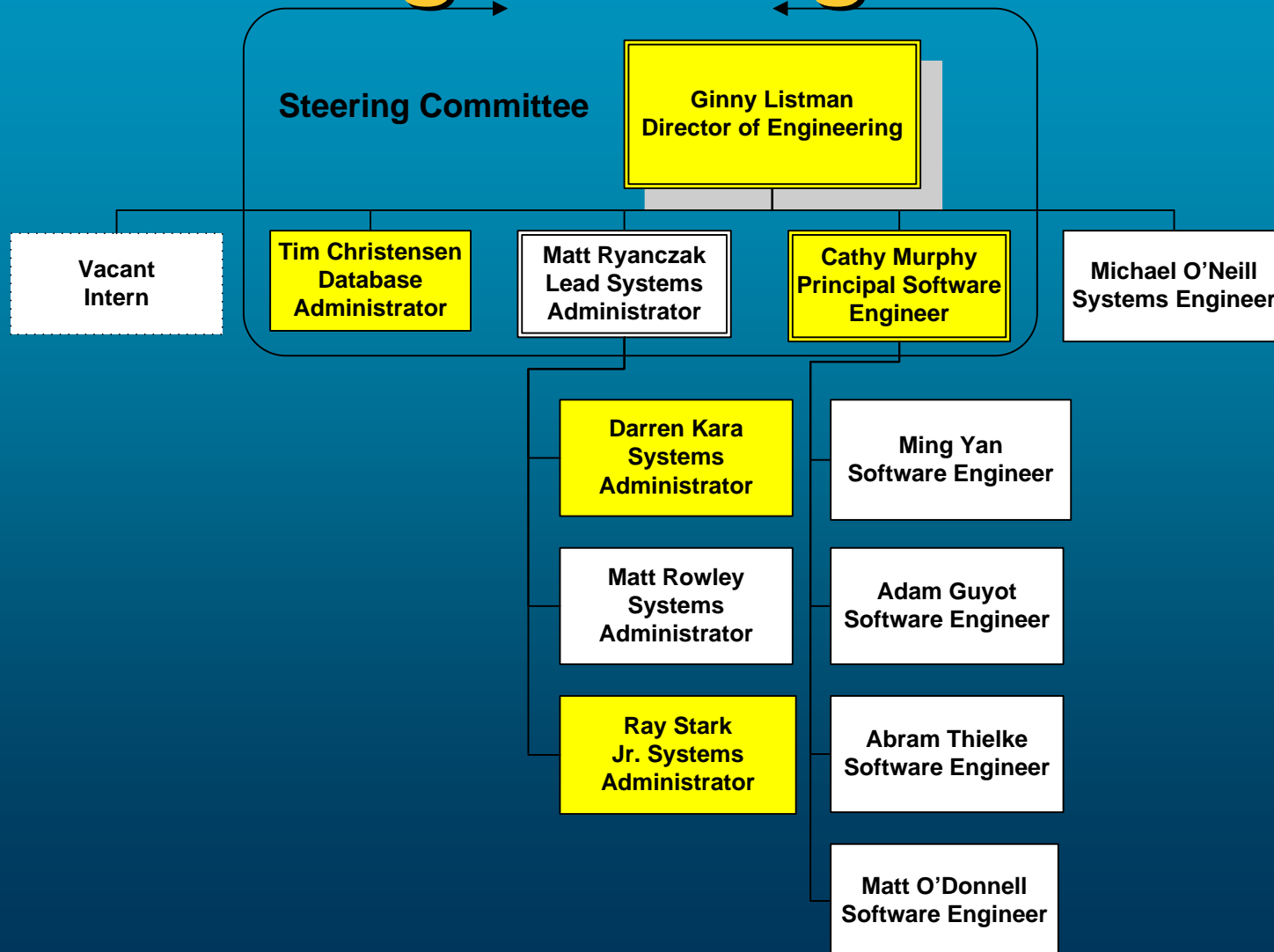


# Engineering Department

**Ginny Listman**  
**Director of Engineering**



# Engineering Staff



# NRO Activities

- **Active**

- ⇒ In-addr.arpa and ip6.arpa management

- ⇒ CRISP

- **Coming**

- ⇒ Certification

- ⇒ DNSSEC

# ARIN Services Activities - Completed

- Meeting Registration Enhancements
- Ticketing System Migration
- Credit Card System Improvements
- Modifications to WHOIS
- Improvements to Internal Financial-Registration Interface

# ARIN Services Activities - Ongoing

- **Financial Services Integration**
- **Ticketing System Improvements**
- **Migration and Improvements to Internet Routing Registry**
- **Voting Software Enhancements**

# Operational Activities - Completed

- **Public List Improvements**
- **Application Security Audit**
- **Upgrade of System Components**
- **Increased Security Measures**
- **Migration of RWhois to New Hardware**

# Operational Activities - Ongoing

- **Redundancy Planning & Site Multi-homing**
- **Improved Document/Code Control**
- **Replacement of Older Hardware**  
(only 1 box left 😊)
- **IP Telephony**
- **Improved Project Management**
- **Improved Internal Ticketing**
- **Upgrade Databases**

**Thank You!**