

ARINI

12-14 APRIL 2021



Operations Update

Richard Jimmerson, Chief Operating Officer



Pandemic Operations

- Staff entered 100% remote work environment in March 2020
- Office Limited Reopening Program initiated in Summer 2020
 - Approximately 5-10 staff working from ARIN office each day, under appropriate protective measures (masks in common areas and when social distancing is not possible)
 - Most staff continue to work remotely
- We are closely monitoring guidance from local governments, the CDC, and WHO to determine our future general reopening plan for the ARIN office
- Staff continues to focus on customer service and continuity of registry operations
- Staff continuity remains strong throughout the pandemic
- Studying and planning for a distributed workforce model at ARIN based on our learnings from the virtual work environment during the pandemic

Organization Highlights

- 2021 work plan fully engaged as we continue to operate in the pandemic work environment
- Typical in-person outreach has shifted to the virtual environment
- New Internet Routing Registry API deployed Q1-2021 with continued API improvements scheduled
- Demand for registry services continues to grow
- Our due diligence practices continue to expand to counter growing fraud attempts against the registry
- We added a Senior Product Owner for routing security services
- We are adding an Information Security position to the senior leadership team at ARIN (search begins in April 2021)

ARIN 48 (October/November 2021)

- Current plan
 - To be held across THREE sessions, 19-20 October (virtual Policy meeting), 28 October (virtual Election Forum), 4 November (hybrid Members Meeting)
- Mix of virtual and hybrid to ensure the highest levels of accessibility and equal participation options for mission critical topics
- Plans are subject to change depending on COVID-19 Pandemic status as we enter the fall

Thanks!

Any Questions?