ARIN 2020 – 2022 Strategic Direction

1. Provide industry-leading Internet number registry services to organizations in the service region –
   a) Establish a product management approach to ARIN services incorporating introduction, evolution, and retirement of services for its customers
   b) Evolve ARIN’s customer-facing support services for the 24/7/365 nature of the industry
   c) Migrate ARIN’s service delivery approach to more scalable and distributed infrastructure
   d) Partner with the ARIN community to retire older ARIN services and reduce maintenance load
   e) Promote ARIN services to current and potential ARIN customers
   f) Perform equitable cost recovery across the customer community

2. Prioritize the advancement of Internet routing security –
   a) Deploy advanced resource certification (RPKI) and Internet routing registry (IRR) services
   b) Promote RPKI deployment in the region
   c) Continue to explore options for removing barriers to RPKI adoption

3. Protect the multi-stakeholder approach to Internet technical coordination and the Internet number registry system –
   a) Improve accuracy and trust in the Internet number registry system.
   b) Promote IPv6 deployment
   c) Support Internet technical operations related to Internet number registry system
   d) Engage with governments to support their needs and keep them informed of the perspective of the Internet numbers community

4. Strengthen ARIN’s organization and practices to provide excellent results on a consistent basis –
   a) Revise the strategic planning process
   b) Establish regular program management and operational metrics reporting
   c) Adopt a systematic approach to organizational risk management
   d) Develop stronger Board operational processes
   e) Continue our ongoing strategic cost management efforts