

Recommended Draft Policy ARIN-2017-12: Require New POC Validation Upon Reassignment

AC Assessment of Conformance with the Principles of Internet Number Resource Policy:

Recommended Draft Policy ARIN 2017-12 contributes to fair and impartial number resources administration by making it easier for ARIN to contact the correct individuals who perform the POC functions for reassigned resources, in conjunction with ARIN's administration of those resources. It is technically sound in that it ensures that the correct POCs for reassigned numbering resources are associated with those resources. There is significant community support for this recommended draft policy as written.

Problem Statement:

Some large ISPs assign individuals to be POCs for reassigned blocks without consultation of the individual they are inserting into Whois. For example, during the reassignment/reallocation process, some large ISPs automatically create POCs from their customer's order form. This process is automated for many ISPs and therefore the resulting POCs are not validated prior to being created in the ARIN Whois database. This creates unknowing POCs that have no idea what Whois is or even who ARIN is at the time they receive the annual POC validation email. It can also create multiple POCs per email address causing that same person to receive a multitude of POC Validation emails each year.

This policy proposal seeks to improve the situation where a POC is unwittingly and unintentionally inserted into Whois.

It also seeks to mitigate the significant amount of time that ARIN staff reports that they spend fielding phone calls from POCs who have no idea they are in Whois.

Finally, it is hopeful that this proposal will improve the overall POC validation situation, by forcing ISPs and customers to work together to insert proper information into Whois at the time of sub-delegation.

Policy statement:

Insert one new section into NRPM 3:

3.7 New POC Validation Upon Reassignment

When an ISP submits a valid reallocation or detailed reassignment request to ARIN which would result in a new POC object being created, ARIN must (before otherwise approving the request) contact the new POC by email for validation. ARIN's notification will, at a minimum, notify the POC of:

- the information about the organization submitting the record; and

- the resource(s) to which the POC is being attached; and
- the organization(s) to which the POC is being attached.

If the POC validates the request, the request shall be accepted by ARIN and the new objects inserted into Whois. If the POC does not validate the request within 10 days, ARIN must reject the request.

Timetable for implementation: Immediate