

## **Recommended Draft Policy ARIN-2017-3: Update to NRPM 3.6: Annual Whois POC Validation**

AC Assessment of Conformance with the Principles of Internet Number Resource Policy:

This proposal is technically sound and enables fair and impartial number policy as it encourages more accurate Whois data collection by restricting organizations without at least one validated Admin or Tech POC from using ARIN Online services outside of payment and contact update functionalities.

Problem Statement:

Many of the Point of Contacts listed in ARIN's public Whois database contain out-of-date and inaccurate contact information.

Policy statement:

Current Text:

### 3.6 Annual Whois POC Validation

#### 3.6.1 Method of Annual Verification

During ARIN's annual Whois POC validation, an email will be sent to every POC in the Whois database. Each POC will have a maximum of 60 days to respond with an affirmative that their Whois contact information is correct and complete. Unresponsive POC email addresses shall be marked as such in the database. If ARIN staff deems a POC to be completely and permanently abandoned or otherwise illegitimate, the POC record shall be marked invalid. ARIN will maintain, and make readily available to the community, a current list of number resources with no valid POC; this data will be subject to the current bulk Whois policy.

Proposed Revised Text:

### 3.6 Annual Validation of ARIN's Public Whois Point of Contact Data

#### 3.6.1 Annual POC Verification

ARIN will perform an annual verification of specific Points of Contact registered in the public Whois using the criteria and procedures outlined in sections 3.6.2, 3.6.3, and 3.6.4.

#### 3.6.2 Specified Public Whois Points of Contact for Verification

Each of the following Points of Contact are to be verified annually, and will be referred to as Point of Contact or POC throughout this policy, and should be understood to be both organization and resource POCs:

- Admin
- Tech
- NOC
- Abuse

### 3.6.3 Organizations Covered by this Policy

This policy applies to every Organization that has a direct assignment, direct allocation, or AS number from ARIN (or one of its predecessor registries) or a reallocation from an upstream ISP. This includes but is not limited to upstream ISPs and their downstream ISP customers (as defined by NRPM 2.5 and 2.6), but not reassignments made to their downstream end user customers.

### 3.6.4 Procedure for Verification

An annual email notification will be sent to each of the Points of Contact outlined in section 3.6.2 on an annual basis. Each Point of Contact will have up to sixty (60) days from the date of the notification in which to respond with an affirmative that their Whois contact information is correct and complete or to submit new data to correct and complete it. If after careful analysis, ARIN staff deems a POC to be completely and permanently abandoned or otherwise illegitimate, the POC record shall be marked invalid in Whois.

### 3.6.5 Non-Responsive Point of Contact Records

An invalid POC is restricted to payment and contact update functionality within ARIN Online. As a result, an organization without any valid POCs will be unable to access further functionalities within ARIN Online until at least one Admin or Tech POC validates that their information is accurate or modifies a POC to contain accurate information.

Comments:

Timetable for implementation: to be based upon discussions with ARIN's staff.