ARIN Strategic Plan 2019 – 2020

ARIN Mission Statement

ARIN, a nonprofit member-based organization, supports the operation of the Internet though the management of Internet number resources throughout its service region; coordinates the development of policies by the community for the management of Internet Protocol number resources; and advances the Internet through informational outreach.

ARIN Strategic Direction (2019 – 2020)

Based on the guidance provided by the Board of Trustees, ARIN performs its mission in accordance with the following goals and principles:

- A. Manage efficient allocation of Internet number resources in the ARIN region, with due consideration to stewardship and conservation
- B. Facilitate, via open and transparent processes, the development by the ARIN community of fair, impartial, and technically sound policies for Internet number resource management
- C. Protect the mission of Regional Internet Registries (RIRs) performing number resource management on behalf of the affected community
- D. Uphold the multi-stakeholder model of Internet number resource policy formation for needs-based management of Internet number resources
- E. Educate the community about ongoing IPv6 adoption and imminent IPv4 obsolescence.
- F. Coordinate with other Regional Internet Registries (RIRs) on registry processes and technology to maintain a globally consistent and highly usable Internet Numbers Registry system
- G. Efficiently coordinate with other Internet organizations as needed.
- H. Work cooperatively with network operator forums in ARIN's service region as appropriate
- I. Maintain, develop, and enhance functionality of ARIN services as sought by the users and supported by the membership
- J. Ensure business continuity by minimizing business risks
- K. Recover costs in a fair and equitable manner as set by the Board, including appropriate fees as needed to maintain adequate funds for long-term stability
- L. Maintain conservative cost management with respect to new and ongoing programs and expenditures
- M. Perform our duties with integrity and respect for others and the environment
- N. Promote and facilitate the expansion, development, and growth of the infrastructure of the Internet consistent with the public interest
- O. Keep the ARIN community informed of developments in the Internet governance ecosystem

2019 Organizational Objectives

- Maintain strong ARIN accountability to <u>the membership</u>, <u>including</u> <u>independent reviews</u> of ARIN accountability and transparency <u>when</u> <u>appropriate</u>
- 2. Perform financial and operations audits as per Board guidance
- 3. Review and optimize operational costs on an ongoing basis
- 4. Maintain awareness of ARIN community needs for services and bring significant opportunities to the Board for appropriate prioritization
- 5. Increase the ARIN membership through outreach to industry associations via programs with measurable results.
- 6. Facilitate Internet advancement efforts in the ARIN region via refreshed ARIN community grant program
- 7. Continue necessary participation in Internet governance discussions globally to maintain the community-based multi-stakeholder policy development model
- 8. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible
- 9. Maintain a strong level of Caribbean outreach activities
- 10. Support law enforcement efforts in a manner compatible with ARIN's mission, including LEA-focused training activities
- 11. <u>Continue</u> IPv4/IPv6 transition awareness campaign in the service region via outreach activities
- Continue to review and enhance online services, including making significant user interface improvements as guided by user feedback, <u>customer surveys</u>, and <u>customer suggestions</u>
- 13. Develop and promote an ARIN training library by making training an integral part of ARIN's programs and services

2020 Organizational Objectives

- Maintain strong ARIN accountability to the membership, including when appropriate independent reviews of ARIN accountability and transparency
- 2. Perform financial and operations audits as per Board guidance
- 3. Review and optimize operational costs on an ongoing basis
- 4. Maintain awareness of ARIN community needs for services and bring significant opportunities to the Board for appropriate prioritization
- 5. Increase the ARIN membership through outreach to industry associations via programs with measurable results.
- 6. Facilitate Internet advancement efforts in the ARIN region via refreshed ARIN community grant program
- 7. Continue necessary participation in Internet governance discussions globally to maintain the community-based multi-stakeholder policy development model
- 8. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible
- Maintain a strong level of Caribbean outreach activities
- 10. Support law enforcement efforts in a manner compatible with ARIN's mission, including LEA-focused training activities
- 11. Continue IPv4/IPv6 transition awareness campaign in the service region via outreach activities
- 12. Continue to review and enhance online services, including making user interface improvements as guided by user feedback, customer surveys, and customer suggestions
- 13. Develop and promote an ARIN training library by making training an integral part of ARIN's programs and services