

ARIN 2020 – 2022 Strategic Direction

1. Provide industry-leading Internet number registry services to organizations in the service region –
 - a) Establish a product management approach to ARIN services incorporating introduction, evolution, and retirement of services for its customers
 - b) Evolve ARIN's customer-facing support services for the 24/7/365 nature of the industry
 - c) Migrate ARIN's service delivery approach to more scalable and distributed infrastructure
 - d) Partner with the ARIN community to retire older ARIN services and reduce maintenance load
 - e) Promote ARIN services to current and potential ARIN customers
 - f) Perform equitable cost recovery across the customer community

2. Prioritize the advancement of Internet routing security –
 - a) Deploy advanced resource certification (RPKI) and Internet routing registry (IRR) services
 - b) Promote RPKI deployment in the region
 - c) Continue to explore options for removing barriers to RPKI adoption

3. Protect the multi-stakeholder approach to Internet technical coordination and the Internet number registry system –
 - a) Improve accuracy and trust in the Internet number registry system.
 - b) Promote IPv6 deployment
 - c) Support Internet technical operations related to Internet number registry system
 - d) Engage with governments to support their needs and keep them informed of the perspective of the Internet numbers community

4. Strengthen ARIN's organization and practices to provide excellent results on a consistent basis –
 - a) Revise the strategic planning process
 - b) Establish regular program management and operational metrics reporting
 - c) Adopt a systematic approach to organizational risk management
 - d) Develop stronger Board operational processes
 - e) Continue our ongoing strategic cost management efforts