

ARIN Operations Update

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Organization Highlights (Staff)

- Fully staffed (97) with no open positions
- 2022 work plan fully engaged
- Transitioned from pandemic operations to a new hybrid workforce model in July 2022



Organization Highlights (Services)

- Outreach and meeting participation mostly returned to in-person with some programs remaining online
- Continued enhancements to ARIN Online and internal tools to facilitate customer service and reduce technical debt
- Strong customer service concentration with growing demand for registry services



Organization Highlights (Services)

- Updating our payment contractor and expanding payment options
- Retirement of NON-AUTH routing registry fully complete
- Added two additional 2FA options (SMS and voice) to the previously existing mobile authenticator option (TOTP); currently working on a fourth option (FIDO2)



Organization Highlights (Services)

- Continued enhancement of RPKI offerings (hosted, delegated, and hybrid)
- Significant preparation for SOC 2 – Type 1 audit (currently underway)
- Congratulations to 2022 ARIN Community Grant Recipients: DNS-OARC, DNS Research Federation, and Network Time Foundation, Inc.



ARIN 51 (April 2023)

- Planning for in-person participation in Tampa, FL, as well as virtual
- We plan to resume the in-person component for the ARIN Fellowship Program
- Plans are subject to change depending on pandemic status

Any Questions



Thank You