



Software Update

Mark Kusters, Chief Technology Officer

Agenda

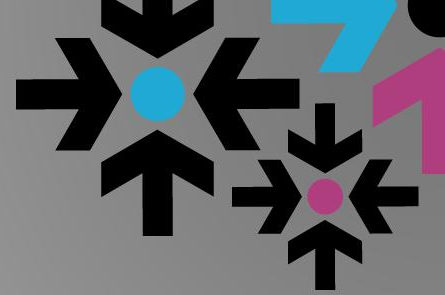
Statistics

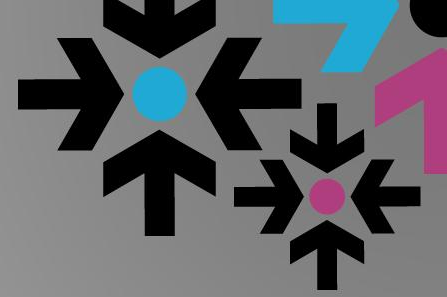
Software releases

Operational improvements

Challenges

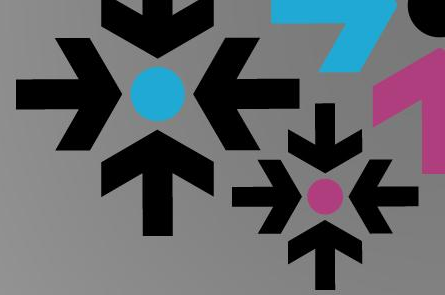
What's next



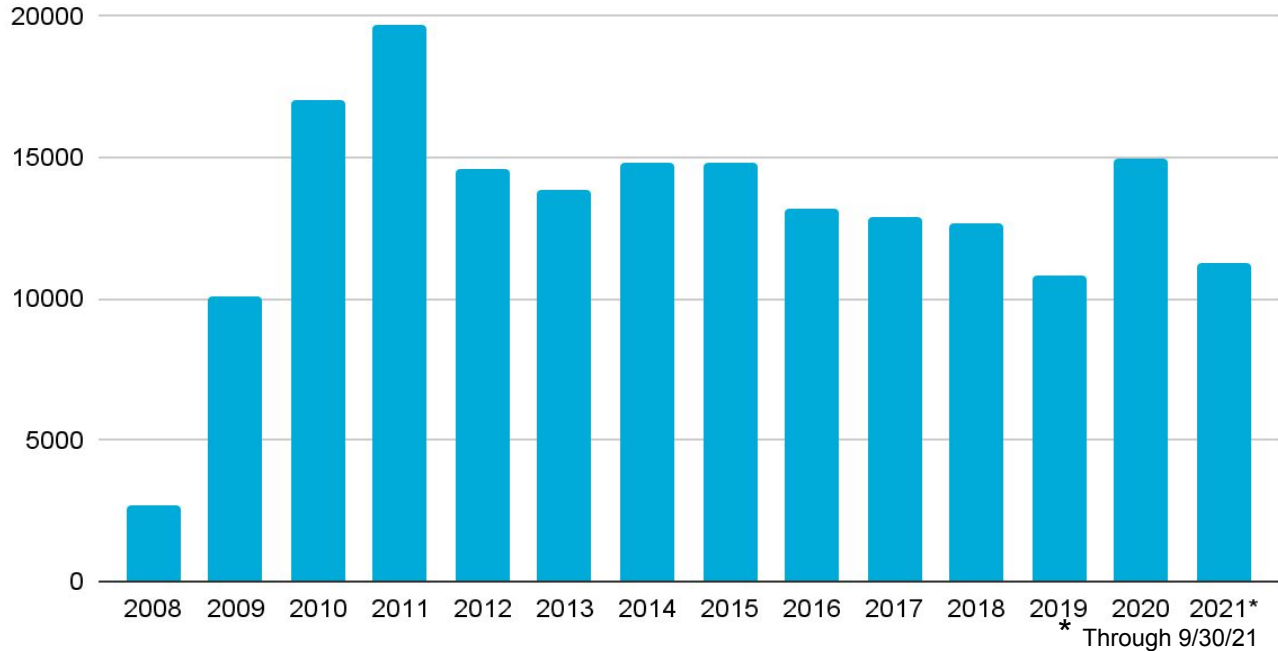


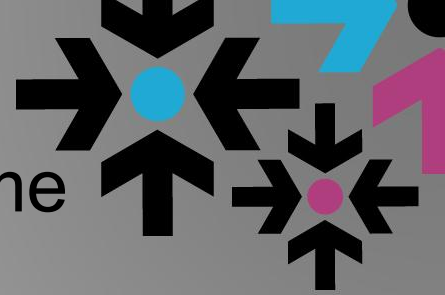
Statistics

ARIN Online

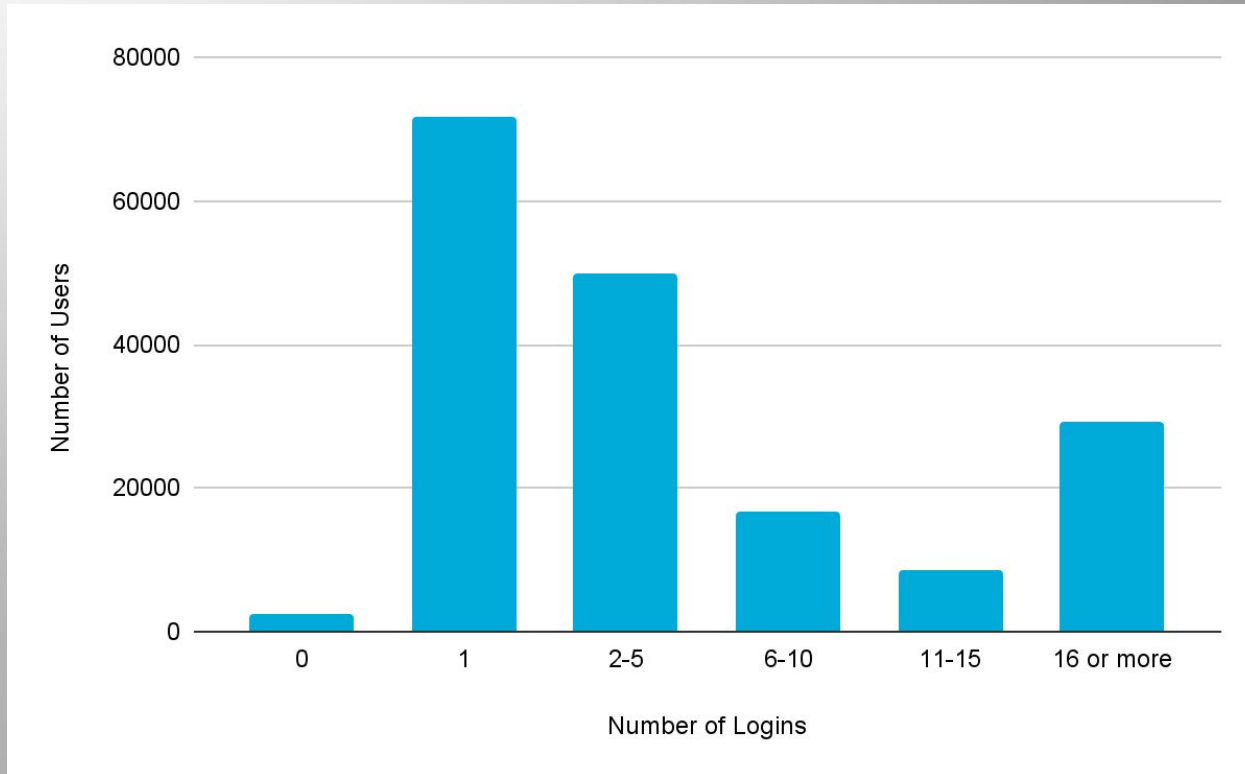


Accounts Activated

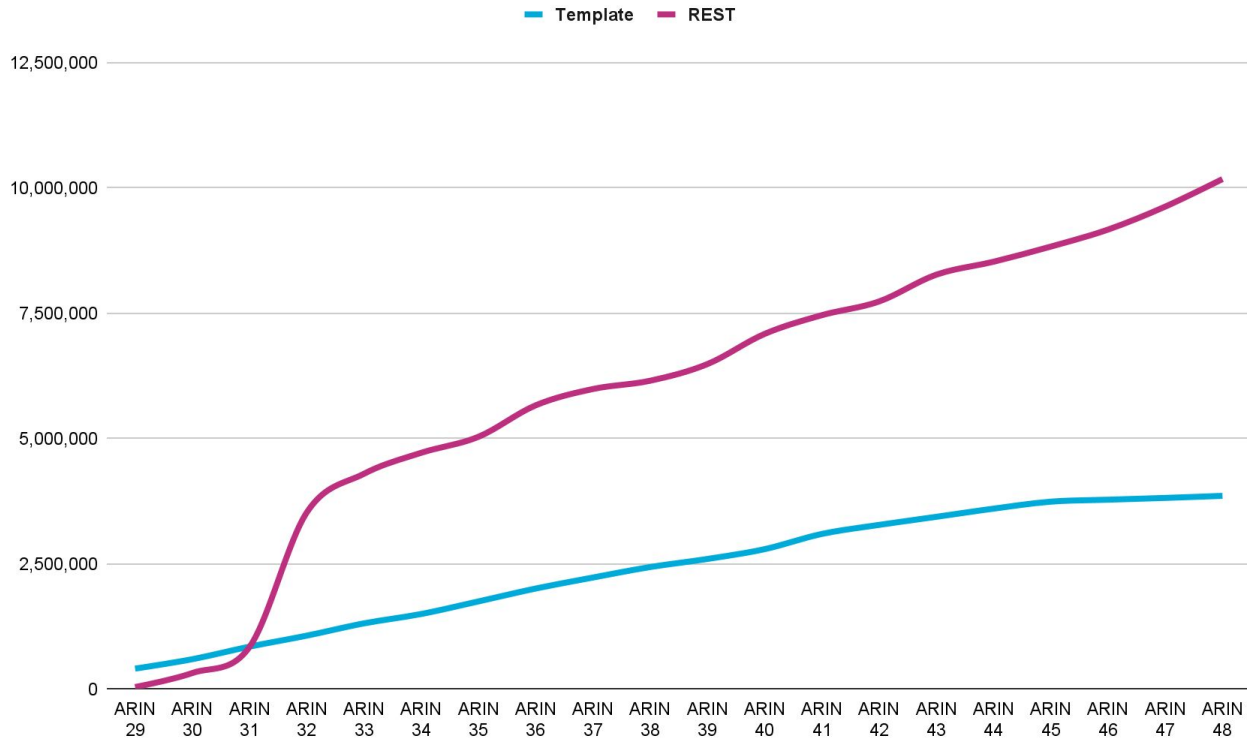




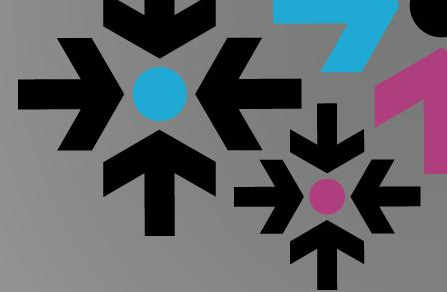
ARIN Online Logins - Cumulative Over Time

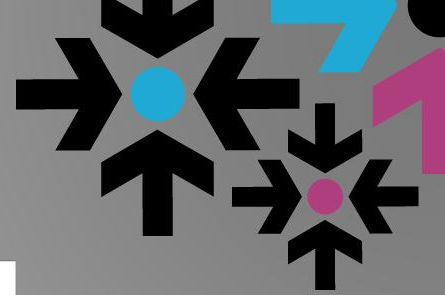


Provisioning Transactions



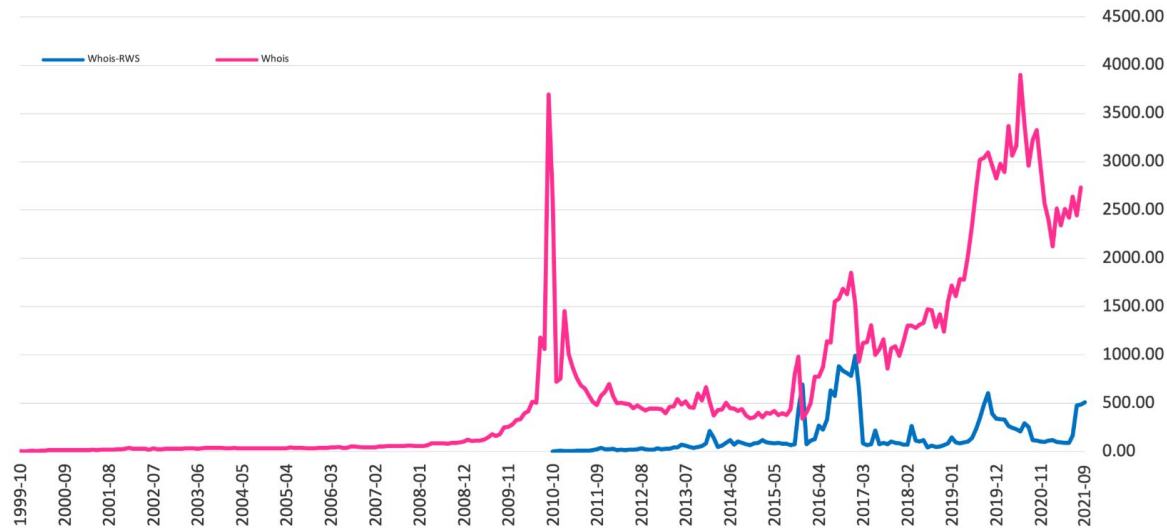
Cumulative:
RESTful +
Templates





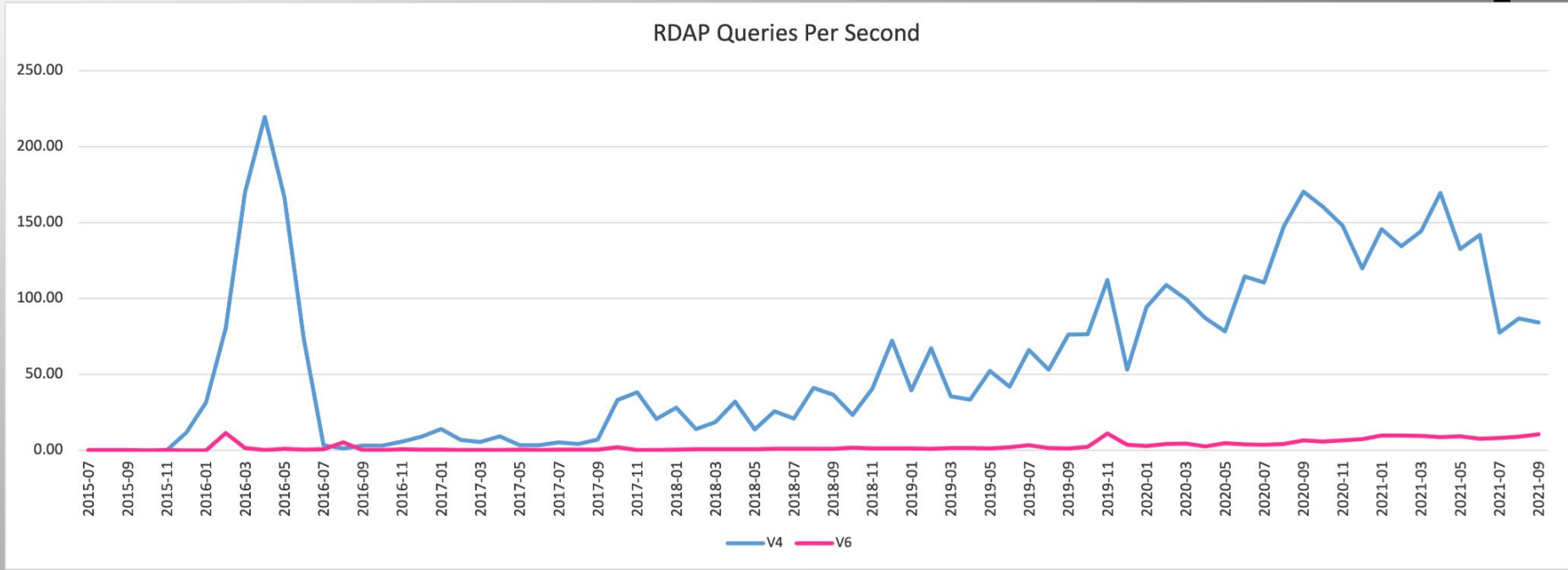
Whois and Whois-RWS

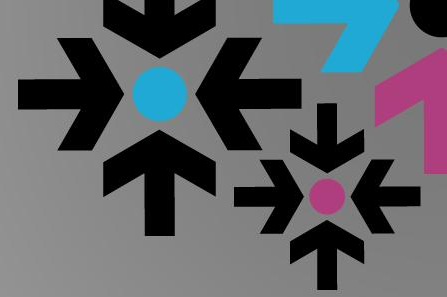
Queries Per Second



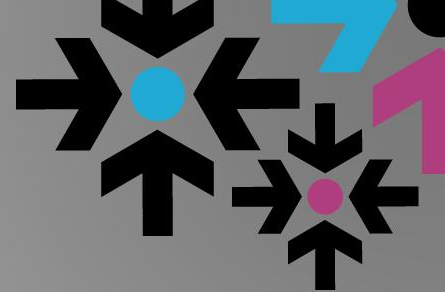


Registration Data Access Protocol (RDAP)



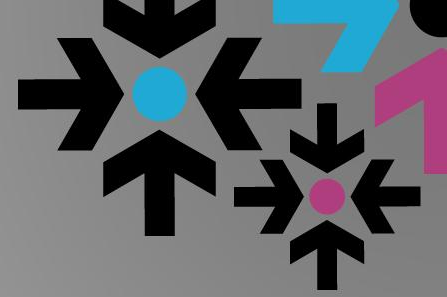


Software Releases

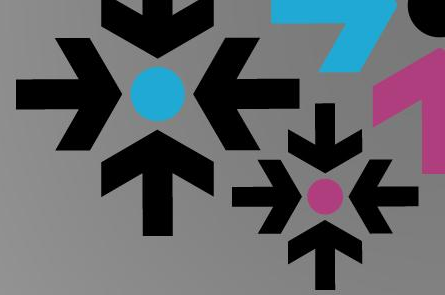


Releases since ARIN 47

- Password improvements:
 - Login throttling per NIST SP 800-63B
 - Password guideline implementation per NIST SP 800-63B
 - Password generator
- Fee estimation page changes to show fees under new fee schedule
- New IRR RESTful commands:
 - Get list of routes, list of route-sets, list of as-sets, and list of aut-nums for org ID, route objects for a net, and route objects for a net and downstream reassignments
 - Routing Policy Specification Language (RPSL) displays when creating some IRR objects
- Upgraded DNSSEC zone generation system for reverse DNS zones
- Premier Support Plan (PSP) rollout
- Reduction of technical debt
 - Focus on the conversion of Seam to Spring within the ARIN Online applications

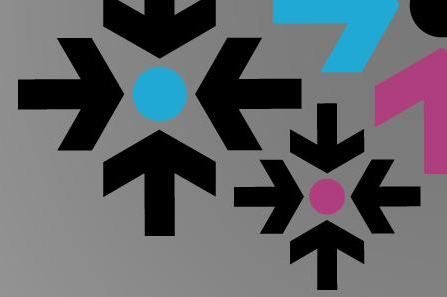


Operational Improvements



Improvements since ARIN 47

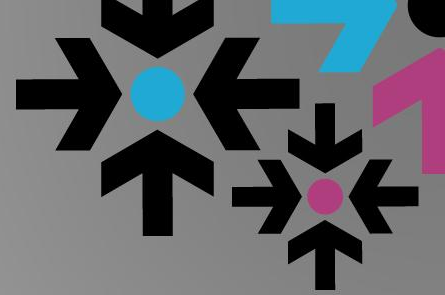
- DNSSEC
 - Updated the DNSSEC signer boxes
 - Moved from Algorithm 5 that is deprecated to Algorithm 8 transparently
- Added a cloud instance of RPKI Repository Delta Protocol (RRDP)
- Lots of EOL box replacements
- All production Netapp/RHV have been moved to Dell/oVirt engines
 - One Netapp/RHV system left that powers multiple development environments
 - Scheduled to be replaced in 2022

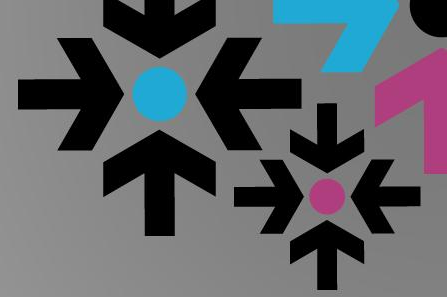


Challenges

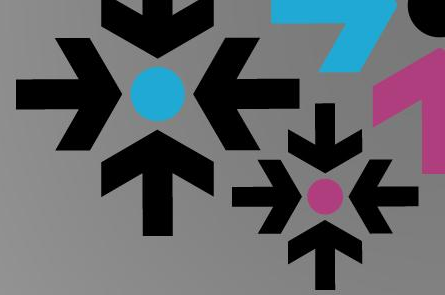
Challenges

- Directory Services
 - Utilize tarpitting to safeguard service
 - Have periodic high loads
 - Call in a multidisciplinary team (Ops/Dev/QA)
 - Review logs and code
 - Significant time spent on each event
 - Example
 - Evidence of an apparent massive botnet
 - Called in the FBI and contacted various ISPs
 - Turns out to be two threat intelligence companies generating traffic
- Whowas Reports
 - System under heavy load
 - Adversaries know system better than we do in finding ways to subvert rate limiting
- Brute force login attacks
 - Almost weekly occurrence
 - Audit logs and report suspect accounts to RSD





What's Next



What's Next

- Fee harmonization
- Secure routing enhancements
 - IRR - Adding RPSL into ARIN Online
 - RPKI - Adding RPKI Publication Service
- Technical debt
 - Continue to replace libraries that are end of life
- Security
 - Fix issues within our current security audit (will be complete in Q4 of 2021)
 - Enhance operations procedures to comply with new insurance and security certification requirements
- PBX improvements
 - Move from PRI to VOIP solution
- Public Facing Services (PFS) site improvements
 - Install a re-engineered hardware solution for our public facing sites

Thanks!

Any Questions?

