ARIN Strategic Direction Statement

1. Provide industry-leading Internet number registry services to organizations in the service region –
   a) Establish a product management approach to ARIN services incorporating introduction, evolution, and retirement of services for its customers
   b) Evolve ARIN’s customer-facing support services for the 24/7/365 nature of the industry
   c) Migrate ARIN’s service delivery approach to more scalable and distributed infrastructure
   d) Partner with the ARIN community to retire older ARIN services and reduce maintenance load
   e) Promote ARIN services to current and potential ARIN customers
   f) Perform equitable cost recovery across the customer community though a stable and consistent fee schedule.

2. Prioritize the advancement of Internet routing security –
   a) Deploy advanced resource certification (RPKI) and Internet routing registry (IRR) services
   b) Assure highly available and robust RPKI and IRR services
   c) Promote RPKI deployment in the region
   d) Continue to explore options for removing barriers to RPKI adoption

3. Protect the multi-stakeholder approach to Internet technical coordination and the Internet number registry system –
   a) Improve accuracy and trust in the Internet number registry system.
   b) Promote and enforce responsible community participation for all ARIN activities
   c) Promote IPv6 deployment
   d) Support Internet technical operations related to Internet number registry system
   e) Engage with governments to support their needs and keep them informed of the perspective of the Internet numbers community

4. Strengthen ARIN’s organization and practices to provide excellent results on a consistent basis –
   a) Transition to an ongoing strategic planning framework
   b) Strengthen the quarterly program management and operational metrics reporting
   c) Adopt a systematic approach to organizational risk management
   d) Develop stronger Board operational processes
   e) Continue our ongoing strategic cost management efforts

5. Increase our outreach and support to our members in the Caribbean
   a) To support the strengthening and resiliency of Internet infrastructure in the Caribbean
   b) To have strong government relations engagement with all applicable territories
   c) To have ARIN services well-known to the Caribbean Internet community

Adopted by the ARIN Board of Trustees
24 March 2021