

## **ARIN Strategic Direction Statement**

1. Provide industry-leading Internet number registry services to organizations in the service region –
  - a) Establish a product management approach to ARIN services incorporating introduction, evolution, and retirement of services for its customers
  - b) Evolve ARIN’s customer-facing support services for the 24/7/365 nature of the industry
  - c) Migrate ARIN’s service delivery approach to more scalable and distributed infrastructure
  - d) Partner with the ARIN community to retire older ARIN services and reduce maintenance load
  - e) Promote ARIN services to current and potential ARIN customers
  - f) Perform equitable cost recovery across the customer community through a stable and consistent fee schedule.
2. Prioritize the advancement of Internet routing security –
  - a) Deploy advanced resource certification (RPKI) and Internet routing registry (IRR) services
  - b) Assure highly available and robust RPKI and IRR services
  - c) Promote RPKI deployment in the region
  - d) Continue to explore options for removing barriers to RPKI adoption
3. Protect the multi-stakeholder approach to Internet technical coordination and the Internet number registry system –
  - a) Improve accuracy and trust in the Internet number registry system.
  - b) Promote and enforce responsible community participation for all ARIN activities
  - c) Promote IPv6 deployment
  - d) Support Internet technical operations related to Internet number registry system
  - e) Engage with governments to support their needs and keep them informed of the perspective of the Internet numbers community
4. Strengthen ARIN’s organization and practices to provide excellent results on a consistent basis –
  - a) Transition to an ongoing strategic planning framework
  - b) Strengthen the quarterly program management and operational metrics reporting
  - c) Adopt a systematic approach to organizational risk management
  - d) Develop stronger Board operational processes
  - e) Continue our ongoing strategic cost management efforts
5. Increase our outreach and support to our members in the Caribbean
  - a) To support the strengthening and resiliency of Internet infrastructure in the Caribbean
  - b) To have strong government relations engagement with all applicable territories
  - c) To have ARIN services well-known to the Caribbean Internet community